FOR IMMEDIATE RELEASE

WSA Issues Boil Water Advisory for Portions of Lithia Springs

LITHIA SPRINGS, DOUGLAS COUNTY, GA., November 23, 2026 (UPDATE)– The Douglasville-Douglas County Water and Sewer Authority (WSA) has issued a Boil Water Advisory for portions of the Lithia Springs area following a 12-inch water main break that resulted in low water pressure or service disruptions. The break has been isolated and repair crews are actively working to complete the repair and hope to have it finished tonight.

WSA initiated an outbound call campaign to affected customers at approximately 9:00 a.m. on November 22nd. The break is located at a creek crossing and buried at a depth of 15 feet, which makes access challenging. Specialized equipment has been acquired to access and repair the main break. The affected area has been isolated, customer outages are minimal, and the water system remains stable and is recovering well.

As a precaution, customers who experienced water outages or reduced water pressure should use boiled or bottled water for drinking, cooking, food preparation, brushing teeth, and other consumption-related activities.

The advisory will remain in effect until testing confirms the water is safe. WSA will notify customers once the advisory is lifted. For additional information, please contact WSA Customer Service at 770-920-3823.

> To view the live outage map of the affected area, visit **www.ddcwsa.com**. Select the *Report Problem/View Outages* (*Report an Issue* if using a mobile device) button at the top of the webpage. Once redirected to the *Report a Problem web*page, scroll to the bottom of the webpage and select the blue *View Outage Map* button. Once directed to the outage map, the option to agree to the terms and conditions of the water outage map can be selected and access will be granted to view any outages in the area.

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